

North of Scotland Trauma Network Newsletter



Issue 10

Spring 2021



Introduction— Welcome to the 10th edition of the Trauma Network newsletter. The Network has been gaining momentum over the last few months as staff, who were redeployed for COVID-19 purposes, have come back to their trauma posts, staff have received their vaccinations and the numbers of COVID-19 patients begin to drop. Lessons learned from this unprecedented period are being considered as services develop and improvements, from two year's experience of delivering trauma care within a network setting, are made to models of care.

Areas of progress have included the continued development of the digital Rehabilitation Plan. This is a tool to enable staff to have access to read and update a record of a patient's rehabilitation assessment, goals and treatment plan from locations across the Network. The Network has been working with its partner, Orion Health, to include this part of the major trauma pathway on the North of Scotland Care Portal. Staff are currently testing the system and it is hoped a final version will be piloted in the next few months.



On another positive note, investment from the Scottish Trauma Network for additional rehabilitation posts comes on line this financial year which allows for additional trauma specialist AHPs at Raigmore Hospital and additional health care support workers at the specialist rehabilitation units at Woodend Hospital, Aberdeen. Watch this space as adverts come out and new staff come into post! Our newly revamped web pages will give more details along with information for staff and patients about the Network and its services.

Anne-Marie Pitt, Network Manager

Scottish Ambulance Service



As we continue to recover from the impact of COVID-19, the SAS Trauma Team have refocused our efforts on preparation for the final two trauma network regions going live in the South East and West of the country.

A project lead has been recruited to oversee implementation of the adult major trauma triage tools in those regions still to go live and the paediatric triage tool nationally. If you have any questions or would like to offer feedback or support in your area then please contact Mr Stuart Manwell at stuart.manwell@nhs.scot

In the North, our Trainee Advanced Practitioners in Rural Pre-hospital Care and PICT (Pre-hospital Immediate Care and Trauma) clinicians continue to provide an invaluable

"Yellow" response to critically unwell medical and trauma patients, 7 days a week. In return they have had extraordinary support in their clinical training from the staff at Raigmore and despite unavoidable delays imposed by the pandemic, are due to complete their academic qualifications this year.



Peter Lindle
Consultant Paramedic, Major Trauma, SAS

Useful Link For definitions of green, amber and red response:

[STN Minimum Requirements for Pre-Hospital Care](#)

Please follow and contact us on:

Tay.nospgmajortrauma@nhs.scot

<https://www.nhsscotlandnorth/networks/trauma>

[@NoSTraumaNtwk](#)

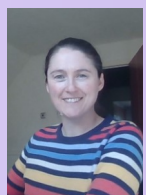


[@NoSTrauma1Network](#)



Welcome to Jen Downes, Project Manager (E-Rehab Plan)

With nearly a decade of technical Project Management experience in the scientific field, Jen is always in a 'sleeves rolled up kinda mood'. A background in biochemistry and a passion for quality improvement led her to seek out transformational projects within the NHS and she joined the North of Scotland Regional Team in April 2020. She is looking forward to getting up to speed with the workings of the Major Trauma Network and get to work on seeing the eRehab Plan through to completion.





NoS Trauma Education Sessions are back!

Fourth Friday of the month,

12-1.30pm via Teams

Starting with:

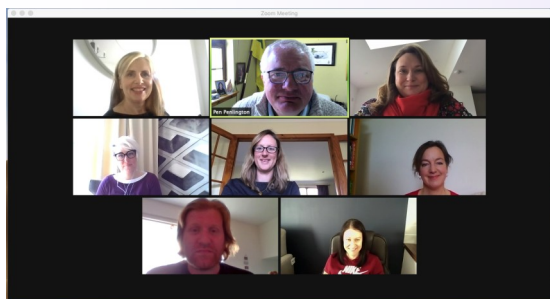
- **Friday 26th March** "Consequences of T-barring a tractor at 60mph"
- **Friday 23rd April** - "Spinal Injuries"
- **Friday 28th May** - "Urological Aspects of Trauma"

To register please e-mail: Tay.nospgmajortrauma@nhs.scot

Previous sessions can be viewed via the website:

<https://www.nhsscotlandnorth/networks/trauma>

TRiM—Trauma Risk Management



TRiM Practitioner Training took place 11-12th March 2021. Thanks to Liz Tait for organising.

Feedback from TRiM Managers' Refresher delivered March 2021

"Training was excellent. Good to be brought up to date and be reassured we're still on the correct track. An excellent instructor as well - lots of experience to share"

"After being redeployed for the last year, I really appreciated the training refresher day - thoroughly enjoyed it."

"The refresher was excellent, most points refreshed, the trainer was great and loads of good points raised and addressed. Very practical too"

Coming soon.....

- An ETC course will be delivered at ARI 2-4th June.
We also hope to arrange an ETC at Raigmore in October.
- Online TCAR to be confirmed this summer
- MTC Clinical Guidelines are currently under review



For info and to register for the above please email Tay.nospgmajortrauma@nhs.scot



Latest Reports

[MTC Clinical Governance Report October 2018– March 2020](#)

[NoS Trauma Network Annual Report 2019/20](#)

STN Update

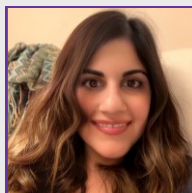


New Staff Introductions...

Shruti Babre

Senior Information Manager

National Strategic Networks, NSD

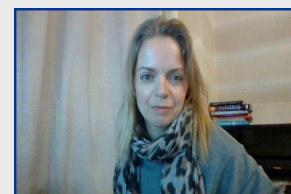


"I am thrilled to be joining the

Scottish Trauma Network team as a Senior Information Manager, with a mission to build strong working relationships with the network teams and our data partners and to co-create the design and ongoing delivery of a high-quality information management service for the Scottish Trauma Network. My ambition is to work closely with the network team and our data providers to ensure key deliverables tell compelling stories visually that justify our raison d'être, and showcase the benefits that having the network brings to the quality of life of our patients, as well as to the wider society."

Laura Stewart

Senior Educator, Scottish Trauma Network



"I would like to introduce myself as Senior Educator for the Scottish Trauma Network (STN). This is a collaborative post hosted with [NHS Education for Scotland](#) (NES). I am a Registered Nurse with 20 years of acute and critical care experience moving into an education role in NHS Greater Glasgow and Clyde in 2013 before joining NES in 2017. I am passionate about the development and wellbeing of all healthcare professionals, team working and patient experience. One of the outputs of this post is to develop a career framework that captures all professions involved in trauma care and maps out a potential career pathway. This may look similar to the [Nursing Midwifery and Health Professional \(NMaHP\) Perioperative frameworks](#) and will augment the refreshed [Post Registration Career Framework](#) that is being launched next month. My vision for this role with STN is to help shape and support careers in trauma, develop shared and equitable education and positively impact trauma patients across Scotland. I am looking forward to working with you!"



Channel 4 Documentary Series

Firecrest Films, a production company based in Glasgow, has been working with the Scottish Trauma Network on a major new series for Channel 4. Trauma (working title), will be a six-part documentary series to be broadcast across the UK in a prime-time slot and will give an unprecedented insight into trauma care in Scotland and the new approach of the Scottish Trauma Network

The aim of the series is to follow the work of staff in the Scottish Trauma Network as they respond to and treat patients with serious and major traumatic injury, showing the high levels of care, skill and co-ordination in patient treatment that are being delivered by the network on a daily basis.

Filming and production was originally planned for last year but was put on hold due to Covid-19. We're pleased to say that in spite of the unprecedented challenges of the last 12 months, there has been ongoing enthusiasm from all involved to make this series when the time is right.

While the past few months have been mainly focussed on pandemic response, there has also been very positive progress with the series. Conversations have been taking place with a number of NHS boards and work is ongoing behind the scenes to draft legal agreements and firm up the details of the access and approach for the series.



An interview with.....

Kirsty MacPherson

Trauma Unit Rehabilitation Coordinator
Raigmore Hospital



You have recently been appointed as Rehab Coordinator for the TU, Raigmore.

Although the role is a familiar one to you – how do you feel you are getting on in the TU?

Although I am familiar with the role and the Network, due to my previous experience at the MTC in Aberdeen, the role works slightly differently here at the TU, which I am still adjusting to. One of the biggest adjustments would be the size of the team I work with now. Its obviously smaller, but the members of the team don't all work from the same hospital site, and as we know with COVID, a lot more working from home. So this has meant that I often am working on my own. This can be challenging when you have worked in a larger team where there was always someone in the office to bounce ideas off. The fact that I have moved to a new hospital, where I don't know anyone or the procedures in place, has also been a challenge. But I can honestly say that the team and the staff on the wards/departments have been extremely welcoming and helpful. All in all I feel it is going well, and I have found it to be a positive experience, which has taken me out of my comfort zone.

What do you feel has been the best part of your role so far?

The best part of the role so far would have to be meeting new people, learning new ways of working, sharing my experience from my previous post with the team here and making changes for the service as a team. Actually, edging ahead of that, is engaging with patients who I had been involved with their care whilst they had been at the MTC. Seeing their progress throughout their journey. This has certainly been the most satisfying, and that's why as co-ordinators we are in these roles.

What are you looking forward to achieving in the next six months?

I am looking forward to being able to visit community hospitals /teams in Highland to highlight the Major Trauma Service and understand what services these community hospitals can offer patients and getting myself established beyond Raigmore hospital. I hope to get a patient/carer booklet printed, explaining what the service is about and what support we can offer as a team. Being part of the team, trying to set up a Major Trauma Clinic at the TU and getting to grips with the IT system would be a great achievement.

If given the option what would you have done differently as part of your induction period?

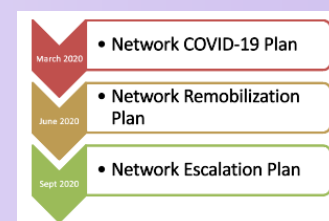
I am unsure that I could have done anything differently. I had no real set agenda in place, I knew the basics of how I wanted to proceed, but as we know, plans don't always go as we would like. In these times due to COVID restrictions, resources are stretched and people don't necessarily have the time to spend with you. I have come in with the approach; just take one day at a time, every day is a learning day, I'll find out what I need to know along the way, as it comes up. And never be afraid to ask if I don't know.



COVID-19 has affected all aspects of our work and lives and needless to say the Network has had to be flexible about how major trauma services are delivered due to key trauma staff being redeployed to COVID-19 care. Unexpectedly the number of people affected by major trauma did not decline during the lockdown periods, especially in NHS Grampian.

The reports below are from trauma staff explaining how services were adapted in the Major Trauma Centre and Trauma Unit. Staff have reflected how the pandemic has changed services and lessons learned. The full report can be seen [here](#).

The Network has collaborated in its response to the pandemic and the documents published under "COVID-19 Planning" on our [website](#) outline these plans. The [Escalation Plan](#) is particularly pertinent as the increase in COVID-19 has been felt across the country at the beginning of the year.



Care to Share?

Do you have any news, learning, achievements, information, changes etc. that you'd like to share? If so, please email me hannah.findlay@nhs.scot and I can post to our Twitter and Facebook pages. Any relevant photos would be greatly appreciated too! Thanks, **Hannah Findlay, Project Manager—NoS Trauma Network**

